

Governors State University

Student Affairs and Enrollment Management: Reaching Vision 2020

Focus Area: Community Standards and Student Advocacy

Leader(s): Nikki Witt Penwell

Implementation Year: 2017-18

GOAL 3: Enhance, coordinate, and assess programs designed to foster student success as well as promote the well-being of students and the campus community as a whole.

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| Objective 1: | Continue providing early intervention strategies to students in distress or those whose behavior is causing concern through the CARE Team. |
| Action Items | <ol style="list-style-type: none"> 1. Relaunch Student Concerns as CARE Team: Campus Awareness, Response, & Education 2. Gather and assess data on reported students and types of reports submitted 3. Provide training for CARE Students of Concern Committee members on supporting students with disabilities and mental health issues 4. Create CARE Students of Concern training materials, process guidelines & workflow documents 5. Clarify reporting options in StarFish for behavioral concerns |
| Indicators and Data Needed (Measures that will appraise progress towards the strategic objective) | Maxient data |
| Responsible Person and/or Unit (Data collection, analysis reporting) | N. Witt Penwell |
| Milestones (Identify Timelines) | CARE launch – 9/2017 Starfish update – 9/2017 Data/report review – Semester basis |
| Desired Outcomes and Achievements (Identify results expected) | Create CARE team manual that links with Campus Threat Assessment Protocol Increase campus resources/support for addressing student needs as it relates to student concerns and student conduct; enhance utilization of Maxient for tracking referrals and outreach actions |

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| Objective 2: | Provide outreach and education to educate faculty and staff about supporting students in distress. |
| Action Items | <ol style="list-style-type: none"> 1. Update and disseminate CARE brochure and resource guide 2. Host workshops for staff and faculty on identifying and supporting students in distress in partnership with Counseling Staff 3. Develop resources to assist faculty/staff in addressing disruptive/difficult student behavior 4. Targeted marketing plan for faculty & staff to share information about reporting process for students of concern and conduct issues |
| Indicators and Data Needed (Measures that will appraise progress towards the strategic objective) | Workshop attendance Consultation requests from faculty/staff |
| Responsible Person and/or Unit (Data collection, analysis reporting) | N. Witt Penwell |
| Milestones (Identify Timelines) | 2018 |
| Desired Outcomes and Achievements (Identify results expected) | Increased referrals/consultation with CARE team; increased awareness of CARE Team and distinction between Campus Threat Assessment |

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| Objective 3: | Develop and implement resource referral program for students facing personal challenges (GSU4U). |
| Action Items | <ol style="list-style-type: none"> 1. Develop online web presence for resource referral, including resource lists for food and housing in local community 2. Develop and distribute marketing materials across campus: fliers, emails, etc. 3. Establishing partnerships with local agencies for on-campus services 4. Establish training program for faculty and staff to serve as informed resources |
| Indicators and Data Needed (Measures that will appraise progress towards the strategic objective) | <p>Researching community resources</p> <p>Requests for assistance from faculty staff/participation in training program</p> |
| Responsible Person and/or Unit (Data collection, analysis reporting) | N. Witt Penwell |
| Milestones (Identify Timelines) | <p>Web presence & marketing – Sept. 2017</p> <p>Training program – Fall 2017</p> |
| Desired Outcomes and Achievements (Identify results expected) | Enhanced system of support for students to connect with campus and community resources, increased visibility of basic needs insecurities on campus, reducing stigma for seeking support services |